

# Collaboration, Communities, Well-being and Information System

**Abdul Rahman Bin Ahmad Dahlan  
Muhd Rosydi Bin Muhammad**



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INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

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Muhd Rosydi bin Muhammad



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### **3. Knowledge Management Initiative in International Islamic University of Malaysia (IIUM)**

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#### **ABSTRACT**

Universities are the important place for learning, skills training and sharing information internally or externally where the knowledge management (KM) implementation will give sustainable competitive advantage, achieving substantial savings, improve significant performance including producing graduates that are productive from day one. In the Innovation Economy, knowledge no longer resides just within the walls of an organization. The adoption of Open Innovation through the Quadruple Helix Model collaborations - Government, Academia, Industry and Citizen is deemed necessary. All four actors have equal roles in simulating innovation in a country. The “we know everything” approach is now history. The International Islamic University of Malaysia (IIUM) is a private publicly funded university in Malaysia while eight different governments from the Organization of the Islamic Countries (OIC) as its financial sponsors. This paper represents KM initiative and solution through investigating resource content and organization culture in IIUM in developing the appropriate KM framework that include set of plan and strategy based on ontology approach.

#### **3.1 INTRODUCTION**

Nowadays, knowledge management (KM) becomes really important where the information as knowledge assets moving around everywhere, so it should be the procedure based framework to manage it. KM has many definitions, though it is not simple issue as it looked like in